

TO: SPHS Organizations

FROM: Vincent McCorkle

DATE: January 21, 2008

SUBJECT: Massachusetts Hospital Association: Patients First Quality Initiative

Tomorrow, the Massachusetts Hospital Association will make its initial release of data on its "Patients First" initiative. Patients First commit hospitals to work collaboratively to create practices and innovations to enhance excellence in patient care. Mercy Medical Center was among the original group of hospitals in Massachusetts to participate in this voluntary program which compares hospitals in different quality metrics:

- Pressure Ulcer Prevalence
- Patient Falls / 1,000 Patient Days
- Patient Falls with Injury / 1,000 Patient Days
- Heart Attack Care
- Heart Failure Care
- Surgical Infection Prevention
- Pneumonia Care

We anticipate the data to be presented in graphic and narrative form. Unfortunately, the bar graph reflecting Mercy's Pressure Ulcer Prevalence is incorrect and the Massachusetts Hospital Association is unable to change the graph prior to public release. The bar graph reflects a prevalence rate of 13.64% against a statewide average of 5.81%, whereas the **correct rate is 1.2%**. (Please see the attached chart that reflects Mercy's actual Ulcer Prevalence Rate compared to the rate MHA will report as well as the statewide average.) We are advised that the MHA narrative will note the **correct rate of 1.2%**.

When the data is again released in three months, the corrected bar graph will be included.

We want you to be aware of Mercy's outstanding results and to be prepared for any questions or comments.

As always, please let me know if you have any questions.

Attachment

### MMC/MHA Comparison: Pressure Ulcer Prevalence

