

**TO: Mercy Medical Staff**  
**FROM: William Bithoney, MD**  
**RE: MercyRx, The Community Pharmacy at Mercy Medical Center**  
**DATE: May 6, 2009**

As you may have read in the SPHS Journal, Mercy Medical Center is in the process of establishing a new pharmacy that will be located in the 299 Carew Street building. **MercyRx**, a full service community pharmacy operated by Mercy Medical Center will be open in early June in the space currently occupied by the Louis and Clark drug store.

Under the direction of Dell Bernier, Mercy's Director of Pharmacy, **MercyRx** will offer prescription and over-the-counter (OTC) medications, as well as medical supplies and other health care related items. **MercyRx** staff will also have the ability to order special medical items on request.

In an effort to continually deliver high quality care and patient satisfaction, Mercy Medical Center's new community pharmacy will be more convenient for patients, providing for all of their health services from one trusted provider. This new transition allows patients the convenience of filling their prescriptions directly after their doctors' visits. The **MercyRx** pharmacy staff will be available to answer questions about medications, and OTC products will be available at affordable prices.

Additionally, **MercyRx** will be certified to participate in the 340B Drug Pricing Program, a federal program that requires drug manufacturers to provide outpatient drugs to hospitals, health care centers and clinics at a reduced price. This program is designed to provide financial relief to organizations that provide care to the medically underserved.

Please understand that we have been working on this transition with Louis and Clark over that past several months. Although we were surprised that they decided to terminate pharmacy operations at 299 Carew Street rather suddenly, we thank them for their many years of service to our mutual patients and wish them continued success in their other pharmacy locations.

As always, please feel free to contact me if you have any questions or would like any additional information.

