

September 1, 2010

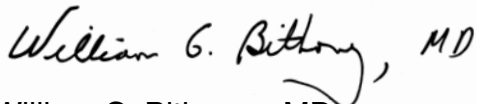
Dear Colleague,

Several physicians have expressed concern regarding the planned 2010 Physician Service Awards Dinner in light of the recent staff changes and other challenges at Mercy Medical Center. After discussions with the Medical Staff and Senior Leadership, it has been decided to cancel the formal black tie dinner scheduled for Saturday, October 16, 2010. This decision was a very difficult one but we feel it is the appropriate action.

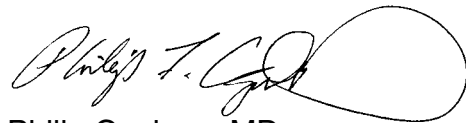
We have received many nominations for the 2010 Physician Service Awards. The awards presentation will take place at the next Physician Reception being held on October 21, 2010 at the Federal in Agawam (5:30 to 7:30 p.m.). The Physician Reception event is a wonderful opportunity to socialize with your colleagues in an informal setting, share ideas, network and hear first-hand what Mercy is doing to assist you with service to our mutual patients.

We look forward to seeing you at the fall Physician and Awards Reception and ask you to reserve October 21, 2010 in your calendar.

Sincerely,



William G. Bithoney, MD  
Interim President & Chief Executive Officer



Philip Gaziano, MD  
President, Medical Staff