

# Mercy

H O S P I C E

At Life's Most Difficult Times...  
We're Here to Help.



At Mercy Hospice, we understand how stressful, confusing and frustrating it can be to deal with a terminal illness. We can assist by providing comforting care and support to help our patients and their families accommodate the many changes they are experiencing.

Mercy Hospice provides care wherever our patients and families call home. This includes their own homes, relatives' homes, nursing facilities, assisted living facilities and hospitals.

In addition to providing state-of-the-art symptom management, we also offer information and support regarding end-of-life decisions. Mercy Hospice partners with your primary physician to ensure you'll receive the best possible care.

A hospice nurse is always on call 24 hours a day, seven days a week to answer your questions and address your concerns.

Medicare, MassHealth (Medicaid), and most private insurances pay for hospice services. Therefore, in most instances, there is no cost to patients. Mercy Hospice is a not-for-profit service.



Services are provided by an experienced and compassionate interdisciplinary team and consists of:

- ⊗ Nursing assessments and care
- ⊗ Personal care by home health aides
- ⊗ Emotional support and assistance by social workers
- ⊗ Spiritual support and comfort by chaplains
- ⊗ Bereavement education and counseling by bereavement specialists
- ⊗ Nutrition counseling supervised by a registered dietician
- ⊗ Assistance with adapting to physical changes by physical and occupational therapists, and speech-language pathologists
- ⊗ Companionship and respite by volunteers
- ⊗ Medical equipment including hospital beds, commodes, walkers, wheelchairs, shower chairs, oxygen, etc.
- ⊗ Coordination of medications delivered to the patient's home



Mercy Hospice provides comprehensive care to individuals and families who are experiencing a terminal illness. At life's most difficult times, we're here to help.

**For further information on Mercy Hospice services, please contact us at 413-540-0140.**

# Mercy

H O S P I C E

Our passion is to care.

1236 Main Street, Suite 303, Holyoke, MA 01040

**413-540-0140**

[www.mercycares.com](http://www.mercycares.com)



A member of the Sisters of Providence Health System and Catholic Health East, sponsored by the Sisters of Providence.